Skyguard Service with Skyguard MOBILE

MOBILE is a software downloadable application for PDAs or mobile phones. Once installed, the software enables 'at risk' individuals to be protected without the need to carry additional devices. Simply by pressing the alarm button on the users mobile/PDA the software will send their location and make a voice call to our 24/7 Incident Management Centre, where action will be take within seconds by controllers to assess the incident and follow your emergency procedures.

Downloading the software is quick and easy. Click on the Download button on our Home page and enter the individual licence code and telephone number for each PDA/mobile phone. Once verified, your account is created. It is that simple.

Features	Benefits
Alarm activation	Alarms are sent via GPRS for speed and cost-effective connectivity, with SMS backup if GPRS is not available.
Uses integrated GPS via own mobile phone or PDA	GPS technology provides controllers with the users' accurate position which they are able to view on a map.
GPS and GPRS status screen	The main software screen shows whether GPS satellites are available and also whether the GPRS connection is in use.
Memo	This feature enables users to leave voice messages specific to their situation. This may be useful if GPS is not available, such as when entering a building. The memo is then immediately available to controllers if an alarm is activated.
Timer	The Timer is configurable to 10, 20, 30 and 60 minutes. The alarm will be automatically raised unless the timer is cancelled by the user before it expires
Position reports	Position reports will record the user's location at a specific date and time and can be sent at regular configurable intervals or manually. These reports can be viewed on a map at Skyguard's Customer Control Panel interface.
Automatic software start up	When switching on the PDA or mobile phone automatic start up of the Mobile software can be enabled or disabled as required.
Help menu	Intuitive on screen Help menu explains how to use the basic functions of the software.
Customer Control Panel	Individual customer access enables the user to update and maintain their own account details in real time, meaning the information is immediately available to controllers if the alarm is activated.
Recording	All calls and actions are digitally recorded at the Incident Management Centre for training and evidential purposes if required.

Technical

GPS	Device must be GPS enabled with GPRS for cost-effective data transfers
Communication system	One or two way audio communication capability on the user's mobile phone or PDA
Battery	This will depend on the device, phone usage and other programs in use
Accessories	Car charger is recommended